IN THE UNITED STATES DISTRICT COURT FOR THE WESTERN DISTRICT OF WASHINGTON AT SEATTLE

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BRUCE KEITHLY, DONOVAN LEE, EDITH ANNA CRAMER, and MATTHEW BEBBINGTON, Individually and on Behalf of All Others Similarly Situated,

Interim Lead Plaintiffs,

vs.

Case No. C09-1485-RSL

INTELIUS, INC., A Delaware Corporation; and INTELIUS SALES, LLC, a Nevada Limited Liability Company,

> Defendants and Third Party Plaintiffs,

vs.

ADAPTIVE MARKETING, LLC, a
Delaware Limited Liability Company,
Third Party Defendant,

Videotaped Deposition of DONOVON LEE
January 24, 2011
9:03 a.m.

THE FOLLOWING PAGES 58 TO 59 WERE DEEMED

CONFIDENTIAL AND FOR ATTORNEYS' EYES ONLY

Taken at:

Jones Day

325 John H. McConnell Boulevard, Suite 600 Columbus, Ohio

Buster Beck, RPR

Deposition of Donovan Lee January 24, 2011 Deposition Excerpt: 24:5 - 15

| 1  | Windows open for the various search websites so        |  |  |
|----|--------------------------------------------------------|--|--|
| 2  | that you could compare the results?                    |  |  |
| 3  | MS. CASE: Objection. Form.                             |  |  |
| 4  | A. I don't recall.                                     |  |  |
| 5  | Q. What else do you recall about the 09:19:18          |  |  |
| 6  | appearance of the Intelius website?                    |  |  |
| 7  | A. The box that we clicked, the orange                 |  |  |
| 8  | box, appeared to be very prominent, in larger          |  |  |
| 9  | font, which drew our eye very quickly and told         |  |  |
| 10 | us: Yes, that we want to get our reports from 09:19:51 |  |  |
| 11 | that button. The block of text to the right on         |  |  |
| 12 | that screen was very small and, like, an off           |  |  |
| 13 | color; I think it was grey text, a little              |  |  |
| 14 | difficult to read. That's about all I                  |  |  |
| 15 | remember. 09:20:07                                     |  |  |
| 16 | Q. Did you read the text?                              |  |  |
| 17 | A. No, I did not.                                      |  |  |
| 18 | Q. Do you know whether your fiance                     |  |  |
| 19 | read the text?                                         |  |  |
| 20 | A. I'm pretty 09:20:22                                 |  |  |
| 21 | MS. CASE: Objection.                                   |  |  |
| 22 | A. I'm pretty sure she did not. We                     |  |  |
| 23 | clicked through very quickly, as we do when we         |  |  |
| 24 | make a purchase.                                       |  |  |
| 25 | Q. When you buy items on amazon.com, 09:20:31          |  |  |
|    |                                                        |  |  |

Deposition of Donovan Lee January 24, 2011 Deposition Excerpt: 29:2 - 17 Donovon Lee Videotaped - Contains Confidential Portion January 24, 2011

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| 1  | within a few days.                                      |   |
|----|---------------------------------------------------------|---|
| 2  | Q. What do you recall about that                        |   |
| 3  | telephone conversation?                                 |   |
| 4  | A. I recall inquiring about the                         |   |
| 5  | charges since I didn't know well, I knew who 09:25:4    | 1 |
| 6  | Intelius was on the charge. I called to                 |   |
| 7  | contest the charges, called that I advised that         |   |
| 8  | I gave no authorization for these reoccurring           |   |
| 9  | charges to be on there. I called to inquire             |   |
| 10 | about what the Family Protect charges were. 09:25:5     | 5 |
| 11 | They stated I believe they stated they could            |   |
| 12 | give me no information about that, so I had no          |   |
| 13 | idea what those charges were for. Typically in          |   |
| 14 | that situation I asked for a supervisor. They           |   |
| 15 | did not contact me back at all nor did I get to 09:26:1 | 0 |
| 16 | speak to a supervisor. So, frankly, they                |   |
| 17 | they blew me off.                                       |   |
| 18 | Q. Do you recall how long that                          |   |
| 19 | telephone conversation was?                             |   |
| 20 | A. Fairly brief. Probably five 09:26:2                  | 6 |
| 21 | minutes or less.                                        |   |
| 22 | Q. Did you use profanity during the                     |   |
| 23 | call?                                                   |   |
| 24 | MS. CASE: Objection.                                    |   |
| 25 | A. Not that I recall. 09:26:3                           | 9 |
|    |                                                         |   |

Deposition of Donovan Lee January 24, 2011 Deposition Excerpts: 32:19 - 23 & 33:1 - 13 Donovon Lee

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| A. Yeah.                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Q. Do you recall whether you made a            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| purchase?                                      |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| A. No. It was just fact-finding                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| information for these charges.                 | 09:29:05                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| Q. Going back to the June 2008                 |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| transaction, do you recall whether you clicked |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| on any hyperlinks during that transaction?     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| A. Well, "hyperlink" can be defined as         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| moving from page to page; so if I had to move  | 09:29:22                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| from page to page, I would have absolutely had |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| to.                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Q. Okay. Do you recall ever clicking           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| on a terms and conditions hyperlink?           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| A. I do not recall. Some some                  | 09:29:31                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| websites have those, others don't. The         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| specific site, I don't recall whether they     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| asked me to do that at that time or not.       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Q. Have you canceled your Intelius             |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| account?                                       | 09:29:44                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
| A. We didn't think that we signed up           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| at the time. So, after this incident, yeah, I  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| made sure it was canceled.                     |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| Q. Could you take out Exhibit 12,              |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
| please?                                        | 09:29:54                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|                                                |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |
|                                                | Q. Do you recall whether you made a purchase?  A. No. It was just fact-finding information for these charges.  Q. Going back to the June 2008 transaction, do you recall whether you clicked on any hyperlinks during that transaction?  A. Well, "hyperlink" can be defined as moving from page to page; so if I had to move from page to page, I would have absolutely had to.  Q. Okay. Do you recall ever clicking on a terms and conditions hyperlink?  A. I do not recall. Some some websites have those, others don't. The specific site, I don't recall whether they asked me to do that at that time or not.  Q. Have you canceled your Intelius account?  A. We didn't think that we signed up at the time. So, after this incident, yeah, I made sure it was canceled.  Q. Could you take out Exhibit 12, |

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| 1  | <b>A.</b>     | Sure.                               |          |
|----|---------------|-------------------------------------|----------|
| 2  | Q. 1          | Mr. Lee, what is Exhibit 12?        |          |
| 3  | <b>A.</b>     | It's the class action complaint.    |          |
| 4  | Q. 1          | Did you authorize the filing of     |          |
| 5  | this documen  | t?                                  | 09:30:18 |
| 6  | A             | Yes, I did.                         |          |
| 7  | Q.            | Can you tell me what steps you took |          |
| 8  | to ensure the | at its allegations were accurate?   |          |
| 9  | <b>A.</b>     | I spent a lot of time gathering my  |          |
| 10 | information o | of what happened. I contacted       | 09:30:28 |
| 11 | counsel. I    | gave this information to counsel.   |          |
| 12 | Q.            | Anything else?                      |          |
| 13 | Α. '          | That's the primary part of it.      |          |
| 14 | Q.            | Could you turn to page 3, please?   |          |
| 15 | A             | Yes.                                | 09:30:45 |
| 16 | Q.            | At the bottom of page 3, there's a  |          |
| 17 | paragraph 8.  | Do you recall reviewing this        |          |
| 18 | paragraph spe | ecifically to ensure that it was    |          |
| 19 | factually ac  | curate?                             |          |
| 20 | A             | Yes.                                | 09:31:05 |
| 21 | Q.            | Can you turn to page 7, please?     |          |
| 22 | :             | If you look at paragraph 18, it     |          |
| 23 | reads: "Whi   | le the language contained on the    |          |
| 24 | Intelius web  | sites has the capacity to deceive a |          |
| 25 | substantial ] | portion of the public to initially  | 09:31:36 |
|    |               |                                     |          |

Deposition of Donovan Lee January 24, 2011 Deposition Excerpt: 75:23 – 76:6

| 1  | Q. I just wanted to make sure that the                 |
|----|--------------------------------------------------------|
| 2  | record was clear. Did you set up the Intelius          |
| 3  | account?                                               |
| 4  | A. I don't recall if I set it up or if                 |
| 5  | Anna set it up specifically. If we refer to 10:46:47   |
| 6  | the information page, it has my name on it, her        |
| 7  | e-mail, her phone, our address; so, it's               |
| 8  | intermixed with information, which, like I             |
| 9  | assert, we both did it.                                |
| 10 | Q. Okay. Also, are you representing 10:47:06           |
| 11 | anyone else in this lawsuit?                           |
| 12 | A. Mr. Bebbington, Mr. Keithly, as                     |
| 13 | well as the entire class of plaintiffs.                |
| 14 | MS. CASE: I have nothing further.                      |
| 15 | MR. FARMER: I have a follow-up or 10:47:20             |
| 16 | two.                                                   |
| 17 | EXAMINATION OF DONOVON LEE                             |
| 18 | BY MR. FARMER:                                         |
| 19 | Q. So, you just testified that you are                 |
| 20 | representing Mr. Bebbington, Keithly, as well 10:47:26 |
| 21 | as the class of plaintiffs?                            |
| 22 | A. Correct.                                            |
| 23 | Q. Can you describe for me the class                   |
| 24 | that you represent?                                    |
| 25 | A. The class would be individuals such 10:47:36        |
|    |                                                        |

| 1  | as myself, who went through the Intelius                 |  |  |
|----|----------------------------------------------------------|--|--|
| 2  | website and and got charged for                          |  |  |
| 3  | subscriptions that they did not adequately               |  |  |
| 4  | realize they were being charged for, that they           |  |  |
| 5  | did not expressly authorize such a subscription 10:47:54 |  |  |
| 6  | to be charged for. People typical as myself.             |  |  |
| 7  | Q. Would it include people who read                      |  |  |
| 8  | the offer details and then entered their e-mail          |  |  |
| 9  | address and clicked the the Yes show me my               |  |  |
| 10 | report button? 10:48:09                                  |  |  |
| 11 | MS. CASE: Objection. Legal                               |  |  |
| 12 | conclusion.                                              |  |  |
| 13 | A. I can't ascertain whether it was or                   |  |  |
| 14 | not.                                                     |  |  |
| 15 | Q. Would it include people who 10:48:13                  |  |  |
| 16 | received refunds from Intelius?                          |  |  |
| 17 | MS. CASE: Objection. Legal                               |  |  |
| 18 | conclusion.                                              |  |  |
| 19 | A. Again, that would be speculating,                     |  |  |
| 20 | and I do not know. 10:48:30                              |  |  |
| 21 | Q. Would it include strike that.                         |  |  |
| 22 | Would the class that you purport to                      |  |  |
| 23 | represent include people who decline the                 |  |  |
| 24 | Adaptive offer?                                          |  |  |
| 25 | MS. CASE: Objection. Legal 10:48:43                      |  |  |
|    |                                                          |  |  |